



Thank you for visiting our Indoor Field Hockey FAQs. We know that club hockey is a lot to navigate, especially for new players. We get a lot of the same questions and kindly ask that you refer to this document before reaching out with questions. When answers can be found on our website or on this page, it saves our staff time and reduces overall club costs in the long run.

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## Team Placements

I'm not ready to be on a tournament team and I just want to do training. Do I still need to attend team placements?

Those wishing to just participate in training are not technically required to attend team placements. However, we strongly encourage you do anyway. This is good practice and we go over a lot of the fundamentals during these practices. In addition, many new players assume they are not good enough for a team but are often surprised to learn they would in fact be a fit for one of our teams.

When will I know what team I've made?

Many Elite teams will know their team immediately after placements as some of those teams will have a tournament as early as December. Everyone else can expect a team placement within 1-2 weeks after placements conclude. The reason for this delay is, particularly with new players, we like to see them play with a few different groups for coaches to assess chemistry among teams. Thank you in advance for being patient and understanding that we take these decisions very seriously and don't want to rush them.

Can I come to more than the required 3 team placements?

Yes – but please designate this on your registration form so we have a proper headcount.

Can I come to fewer than the required 3 team placements?

If you are absolutely unable to come to 3 placements, you will still be eligible to be placed on a team; however it will severely limit our options for teams to place you on. Please do what you can to meet this requirement. This will also assist in shortening overall sharing of final team assignments.

Can I be placed on a team with my friend/carpool?

We do our best to accommodate siblings in separate age groups so parents aren't committing to double the time. However, we do not take special requests for friends/carpools. If you must be placed with someone due to carpool (not just because you are friends), the player placed on the more advanced team *might* be given the option to drop a team lower if there are spots available on the roster.

## Practices and Tournaments

Where and when will practices be held?

Practices are held at Total Turf in Pitman, NJ. All age groups will practice on Sundays (time TBD depending on player availability); Elite teams will practice one additional day of the week on either Tuesdays or Thursdays.



Where and when will tournaments be held?

Indoor tournaments are held in NJ or PA – typically within an hour drive of Philadelphia. Addresses for facilities can be found [here](#).

Tournaments are held on Saturdays or Sundays. Tournament facilities schedule each age group to play during one block of the day (morning, afternoon, evening). Final tournament schedules are not available to us until typically a few days before a tournament. We send them out as soon as we receive them. Sometimes we may be able to tell you time of day; however we ask that you block off the entire day when you know your team has a tournament. Please note any time constraints on your registration form.

How many tournaments will I participate in?

This will range from approximately 4-7 tournaments depending on the team you are placed on. You will know your team's tournament schedule upon selection.

I've received my tournament and practice schedule and I don't think it will work with my schedule. What can I do?

We ask for your availability on your registration form and strongly take this into consideration when arranging teams. When you receive your schedule and absolutely cannot make it work, we may offer a spot on a lower team (assuming there are spots available on the roster) – players can always drop down a team, but rarely will be placed on a more advanced team than their original team placement.

Please also keep in mind: if you limit your availability, it will limit your team placement options.

My friend plays for another club and they asked me to play with them this weekend. Am I allowed to do that?

The short answer is no – we do not allow players to guest play on another club team. Please reach out to Kathi with your specific situation if you feel like it should be an exception. This does not apply to school teams, non-club recreational leagues, or Futures.

## Fees and Payments

What fees/payments can I expect to have?

Indoor field hockey comes with the following expenses. The costs listed are based on last season and **are subject to change this season depending on final numbers:**

1. Annual registration fee: \$50
2. Training fee: \$300 *\*add \$150 for Elite players since they will practice 2x per week*
3. Uniform fee: \$90 for U10/U12/U14; \$140 for U16/U19 *\*for new players only, or returning players who are moving from U14 to U16.*
4. Tournaments: approx. \$75 per tournament. Teams will go to 4-7 tournaments.



The typical payment schedule (subject to change) is as follows:

- NON-REFUNDABLE deposit due by your first team placement: \$200
- First Payment: approx. \$275 due by your first official practice PLUS uniform cost, if applicable
- Second Payment: approx. \$275 due by Jan 1
- Third Payment: any remaining balance if applicable, due Feb 1

Is my deposit applied to my overall fees?

Yes. Your \$200 deposit is part of your overall fees. Too often we receive confused emails about balances due. Once you know your team placement and tournament count, refer to the fees outlined in the previous section to determine your season's costs; this may clarify any confusion about your deposit or any balances due.

Can I pay my tournament fees after each tournament in case I can't make one?

When you commit to a team after team placements, you are committing to that team's tournament schedule. You will be responsible for all fees associated with that particular team. If you are unable to make a tournament due to a conflict we were not made aware of on your registration form, you will be required to pay for that missed tournament. When you are absent, we ask player(s) from other teams to fill in – we do not ask these players (who are doing us a favor) to pay for your spot, so you are still obligated to pay your fee.

Think of it like this – if you signed up for a Little League team, you wouldn't pay per game you go to. You pay for the season and if players get sick or have a birthday party, they aren't refunded money for that missed game.

Are there any other costs I should plan for?

1. All players will be required to have their own indoor field hockey stick by the first official practice (once team placements are over). We will have some sticks available to new players who do not have indoor sticks during team placements.
2. All players will be required to have at least one (some players prefer 2) indoor field hockey gloves. Left hand is necessary; right hand is optional depending on preference.
3. All players will be required to have a valid USA Field Hockey membership in order to participate in any tournaments. You can register for or renew your membership [here](#). You must select that you are associated with South Jersey Edge.

I know longer wish to play, can I have a refund or am I still responsible for my fees?

We calculate total fees for all players depending on our headcount within each age group. We pay for most of our practice facility and tournament fees in advance of receiving money from any players. By leaving mid-season and not fulfilling your commitment to us, we often have to reach into our own pockets to make payments or pay coaches. Please fully understand your financial commitment to our business prior to committing to it.



Can I pay by credit card?

We do not accept credit card payments. Cash and checks (made out to South Jersey Edge) only. You will receive email confirmations for all cash payments. Bounced check fees will be charged accordingly.

I need more time to make payments. What can I do?

We want to give all players the opportunity to play with our club. We do our best to work out reasonable payment plans for those who need. However, we kindly ask that once a plan is agreed upon, you keep your end of the bargain. Regardless of the plan agreed upon, your balance will need to be paid in full before the conclusion of the season. If you do not work out a plan with us and your payment is 10 days past due, you will be charged a late fee. Please email us to work something out before it gets to that point.

## Miscellaneous

I emailed your staff this morning and haven't heard back. When can I expect a reply?

We politely ask that all parents/players respect that all coaches/staff have full time jobs or are full time students. Keep in mind that 4-5 nights per week our staff are busy with field hockey, in addition to our own personal/work lives. We do our absolute best to reply to your email within 2 business days, prioritizing more time-sensitive questions. However - our operations are delayed when we need to sort through duplicate follow-up emails, particularly those that are not urgent. We strongly encourage you ask Kathi or a coach your questions during practice time.

I haven't received a reply to my email – would it be faster to text/call Kathi or my coach?

If you have Kathi or a coach's cell phone number, it is likely because we've needed to communicate with players during tournaments or sharing urgent updates/schedule changes. Under no circumstances should any player or parent text/call Kathi or a coach with questions that can be answered in our FAQs or via email. Please respect what little "free time" we have during the week and review our website; speak with us at practice; or send an email.

If your specific coach gives you permission to communicate with them via text, that is on an individual coach basis and should not be abused.